



HealthSystems OF MISSISSIPPI

January 31, 2007

Paperless Review System Update

This communication is a follow up report to our previous notices about the implementation of the HealthSystems of MS (HSM) new paperless review system on January 15, 2007. We have continued to closely monitor for problems that may occur in the implementation period, and we have identified a significant issue relating to the Treatment Authorization Number (TAN) issued for DME, Home Health, Outpatient Therapy (PT, OT, and ST), and Private Duty Nursing cases.

Concern	Response	Provider Action
Due to a change in the HSM numbering sequence for the TAN issued for new DME, Home Health, Therapy, and Private Duty Nursing cases, ACS is not able to accept the new numbers and post them to the Prior Authorization File.	DOM, HSM, and ACS are working on resolving the system problems. It is anticipated that the issues will be resolved this week.	If you file claims on which you have received a TAN since January 15, 2007 and receive a denial, you will be able to resubmit your claims. HSM will issue another notice when we have been notified by the Division of Medicaid and ACS that the problems have been corrected.

Note: This does not affect a TAN issued prior to January 15, 2007. In addition, concurrent certifications on which a previous TAN has been issued are being processed appropriately, and you should have no trouble filing these claims with the fiscal agent.

Thank you for your patience during our systems upgrade.