



# HealthSystems OF MISSISSIPPI

May 5, 2010

## **Attention: All Providers of Physical Therapy, Occupational Therapy, and Speech Therapy**

HealthSystems of Mississippi (HSM) supports the strategic goal of the Division of Medicaid (DOM) to utilize new information management and communication technologies to enhance the quality of the prior authorization process.

HSM is currently piloting Web Review for Therapy services and would like provider input and feed back prior to implementation. If your staff would be interested in being a member of this pilot program, please contact us by May 14, 2010. HSM will train staff members to perform reviews via Web and will provide ongoing support.

We anticipate that we will implement the Web Review process for all therapy providers on July 1, 2010. Therefore your participation during the pilot phase of this project will be valuable.

Some of the benefits for providers of Web-based entry are as follows:

- Saves providers the associated costs of faxing and mailing paper requests.
- Gives providers faster turnaround on issuance of TANs.
- Gives providers immediate access to the status of the reviews submitted.
- Allows direct entry of clinical information into our review system, thus avoiding delays and eliminating the need to manually record and fax review requests.
- Provides access to reports and review information 24 hours /day.
- May provide assistance with compliance for documentation requirements.

You may call Gwen Adcock in the Education Department at HSM at 601-360-4983 or you can send an e-mail to [Education@hsom.org](mailto:Education@hsom.org). We will be happy to answer any questions you may have and schedule you and your staff for training.